

March 17, 2020

Coronavirus: an important update for our customers

Dear Comnet customer,

We at Comnet, are keenly aware of how the Coronavirus (COVID 19) is affecting people and business. For those who have been impacted directly by the Coronavirus, our hearts go out to you.

We are closely monitoring the situation, making judgements and decisions daily with the rapidly changing environmental conditions. We have advised our staff to avoid travel at this time, and to conduct meetings remotely through alternative communication tools such as Skype.

We know that this challenges normal business practice, however we feel that it is an appropriate precaution for both our employees and customers. We are following the guidance of our Federal, State, and Local governments and health authorities and will ensure swift and diligent action in accordance with any regulation that is mandated.

We have in place the necessary equipment and procedures to allow critical employees to work from home if needed and expect that there will be little disruption to our regular service and support hours. We'll be sure to update you if things change on our website, and other communication means.

As of today, the 17th March 2020, all our suppliers have confirmed that they remain open for business. Subcomponent shortages are being addressed by sourcing from qualified alternate suppliers and alternate components.

The majority of our stock levels are good as we hold a safety stock of both electronic components and finished goods. We are monitoring the situation daily and we will continue to provide regular updates as the situation evolves.

We thank you for your continued loyalty. Your business is important to us, and we know that communication is critical during times such as these.

We look forward to a quick end to this outbreak and thank you for your continuing support!

Sincerely,



Andrew Acquarulo
President of ACRE North America